



SYSTEM UPGRADE WEEKEND: FEB 19-23

SYSTEM UPGRADE CHECKLIST

BETWEEN FEBRUARY 1ST & FEBRUARY 18TH

- ☐ Expect to receive your new debit card in the mail . Do NOT activate it until 2/19

BEFORE FEBRUARY 19TH

- ☐ Know your current Online Banking log-in credentials
- ☐ Log any current and recurring direct deposit, internal and external transfers, and bill pay transactions (as a precaution)
- ☐ As a precaution, prepare back-up forms of payment for upgrade weekend (cash, credit card, etc.)

ON THURSDAY, FEBRUARY 19TH

- ☐ Activate your new debit card by calling the number listed on your card.
- ☐ Begin using your new debit card for purchases and ATM withdrawals

ON MONDAY, FEBRUARY 23RD

- ☐ Log in to your new online banking portal after 9:00 a.m. (farmersstate.com)
Username is your current username. Temporary password is your username plus the last four digits of your social security number. You will then be prompted to change your password.
- ☐ Download your new mobile app

Once you complete the reactivation of your online banking account and download the new mobile app:

- ☐ Verify and re-establish online and mobile banking alerts
- ☐ Re-enroll in Debit Card Management controls, set up your account nicknames
- ☐ Review all users on your accounts and confirm access profiles

CUSTOMER SERVICE

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