



SYSTEM UPGRADE
WEEKEND: FEB 19-23

SYSTEM UPGRADE CHECKLIST

BETWEEN FEBRUARY 1ST & FEBRUARY 18TH

- Expect to receive your new debit card in the mail . Do NOT activate it until 2/19

BEFORE FEBRUARY 19TH

- Know your current Online Banking log-in credentials
- Log any current and recurring direct deposit, internal and external transfers, and bill pay transactions (as a precaution)
- As a precaution, prepare back-up forms of payment for upgrade weekend (cash, credit card, etc.)

ON THURSDAY, FEBRUARY 19TH

- Activate your new debit card by calling the number listed on your card.
- Begin using your new debit card for purchases and ATM withdrawals

ON MONDAY, FEBRUARY 23RD

- Log in to your new online banking portal after 9:00 a.m. (farmersstate.com)
Username is your current username. Temporary password is your username plus the last four digits of your social security number. You will then be prompted to change your password.
- Download your new mobile app

Once you complete the reactivation of your online banking account and download the new mobile app:

- Verify and re-establish online and mobile banking alerts
- Re-enroll in Debit Card Management controls, set up your account nicknames
- Review all users on your accounts and confirm access profiles

CUSTOMER SERVICE
217-285-5585

